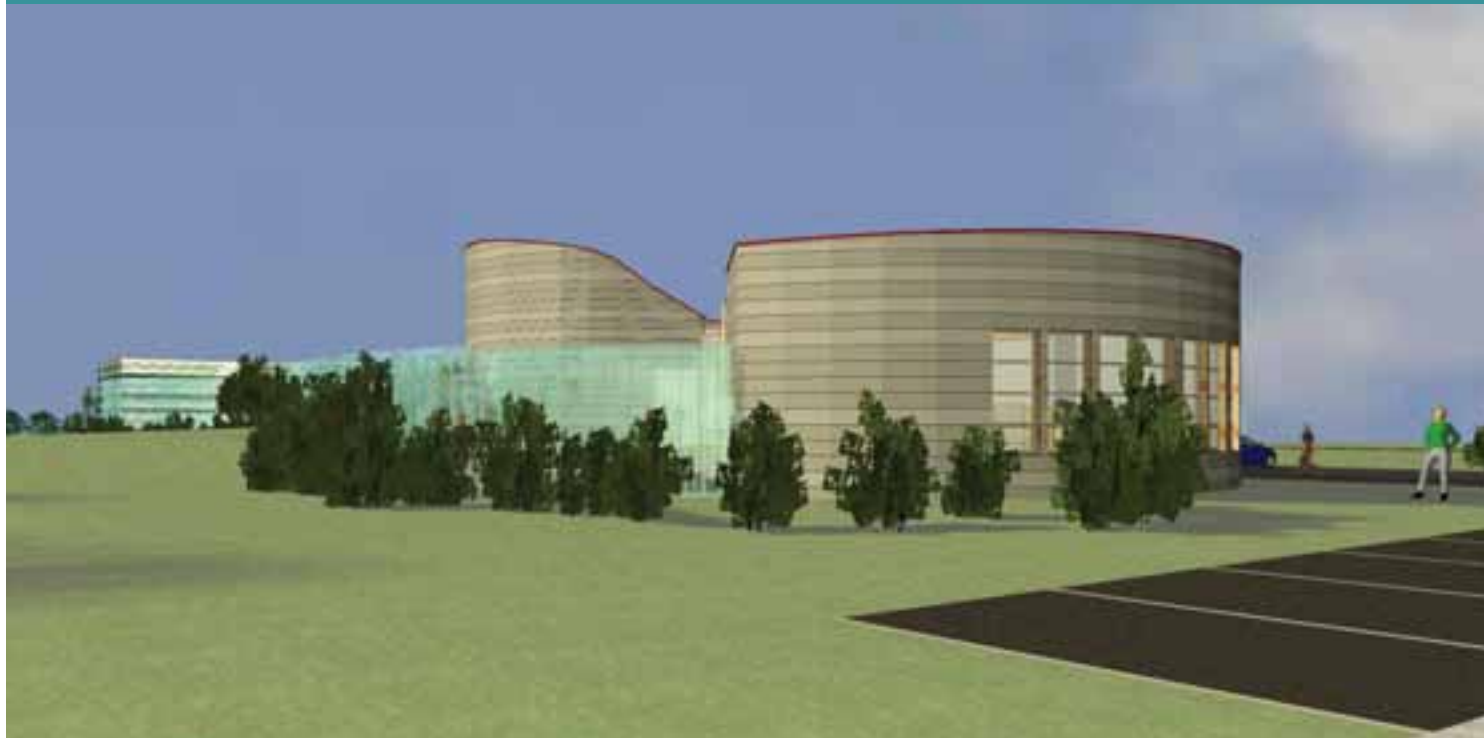


Calgary's New Emergency Operations Centre (EOC)



Protecting your family during an emergency

Calgarians can take important steps to protect their families and property.

Serious emergencies can strike quickly, and in many forms – floods, fires, infectious disease outbreaks, adverse weather conditions, hazardous materials spills, and sour gas well and pipeline incidents.

In a crisis, citizens may be evacuated or confined to

their homes. Emergency responders might not be able to reach everyone immediately.

Each May during Emergency Preparedness week, Calgary Emergency Management promotes emergency preparedness for all citizens. Assembling a 72-hour emergency supply kit is a first important step.

To learn more, visit calgary.ca/cema.



For more information, please contact:

Tom Sampson

Deputy Chief, Calgary Emergency Management Agency

403-268-8759

2009-0839

Keeping Calgarians Safe

– Prepared For All Emergencies



CALGARY'S NEW EMERGENCY OPERATIONS CENTRE

calgary.ca | call 3-1-1



THE CITY OF
CALGARY
EMERGENCY MANAGEMENT
AGENCY



The Emergency Operations Centre

The new \$54 million Emergency Operations Centre (EOC) is vital to protecting the lives of Calgarians, their property and the environment. The need for a new facility was identified during the floods of 2005. Not only was the existing EOC too small, it also lacked the essential technology needed to accommodate an emergency of this scale.

The new state-of-the-art centre will be The City's multi-agency command centre during any manner of large-scale emergency. Working from the EOC, Calgary Emergency Management and its agency partners ensure:

- Essential services for citizens (e.g. clean water, electricity).
- Logistical support for the emergency site.
- A steady flow of critical information to citizens.

Building the Emergency Operations Centre

Construction of the centre began in May 2009 with an opening anticipated for early 2012. When completed, it will house about 25 staff daily. The EOC can operate as a self-contained facility for the critical first 72 hours of an emergency. The building includes:

- A main level, at grade, consisting of two separate buildings. One building will contain a reception and media centre, including a workroom and briefing room. The second building will house the generator and loading dock.
- Two floors, below grade, will include Emergency Management offices, an operations room and a data centre.
- The EOC will have a Geographic Information System that involves the relay of maps with embedded information, and live feeds from City traffic and police helicopter cameras.

At minimum, the facility will attain LEED® (Leadership in Energy & Environmental Design) Silver.

History

The Calgary Fire Department has had a building on the Rotary Park site since 1948. The two-storey building was first used for Fire Dispatch, and then for 9-1-1 Fire and EMS Dispatch. Since the 1990s, it has operated as The City of Calgary Emergency Operations Centre.



Calgary Emergency Management – our role

Calgary Emergency Management plans for, and responds to, major emergencies in Calgary. To be most effective, and utilize key resources, we collaborate with a host of agencies and organizations. Together these organizations make up the Calgary Emergency Management Agency.

The chain of command

Under provincial legislation, Fire Chief W. Bruce Burrell is the Director of Emergency Management. He takes command of municipal services during a major emergency. The Director determines whether to open the Emergency Operations Centre. Tom Sampson is Deputy Chief of the Calgary Emergency Management Agency. In his role, he oversees daily operations of the Agency.



Calgary Emergency Management Director W. Bruce Burrell, left, and Deputy Chief, Calgary Emergency Management, Tom Sampson.

The Calgary Municipal Emergency Plan

Calgary's municipal emergency plan takes an all-hazards approach, which allows the Director of Emergency Management maximum flexibility in allocating resources appropriate to the circumstances.

The plan's strength lies in Calgary Emergency Management's partnership with more than 30 agency members, all working with clearly defined roles and responsibilities.



Calgary Emergency Management works with more than 30 partner agencies.

